

Disaster Ensues...

Today we'll see Dr. Derr present some results to the client. Let's see how it goes.

First, Dr. Derr gives the clients the results, and disaster ensues. What went wrong?

Dr. Derr meets with the client again after the disaster to fix things up. What specific things does she do to fix it and improve the relationship?

Name: _____

Name one strategy for dealing with a communication disaster that was discussed in class today that you found particularly interesting, insightful, or applicable to your own strengths or weaknesses.
